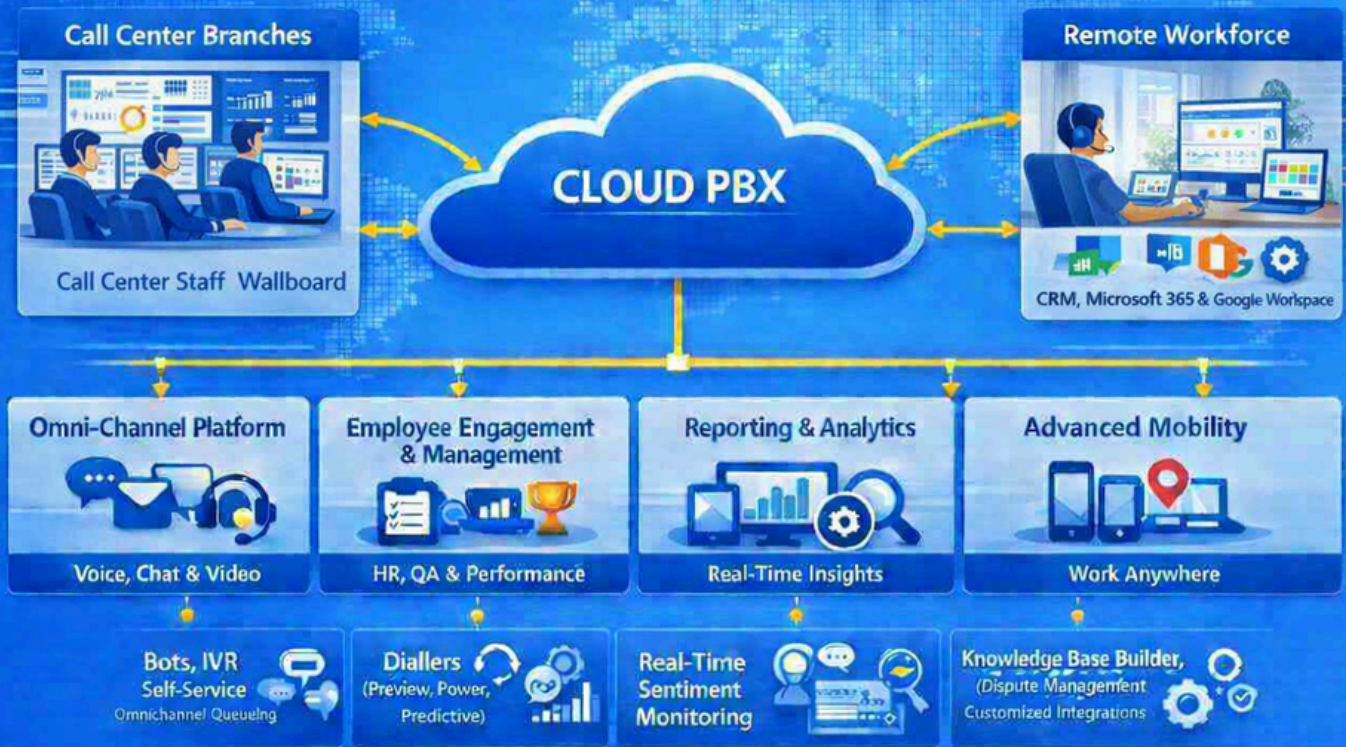




Omni-Cloud PBX

Unified Communications for Modern Business



FEATURES

- Omni-channel engagement
- Staff and call centre management
- Real-Time Intelligence
- Operational Certainty & Control

**Connected, agile
communication for
modern teams.**



Performance

Omni-Cloud PBX delivers operational certainty through advanced architecture and intelligent automation. Its omni-channel engine unifies voice, chat, and video while predictive diallers, real-time sentiment monitoring, and IVR self-service ensure speed and clarity.



Lower Costs

Efficiency is built into every layer of Omni-Cloud PBX. By consolidating communication, workforce management, and analytics into a single cloud-agnostic platform, businesses eliminate the expense of multiple vendors and fragmented systems.



Concierge

Beyond technology, Omni-Cloud PBX offers partnership. Our Concierge team works as an extension of your business, guiding implementation, customisation, and continuous optimisation.

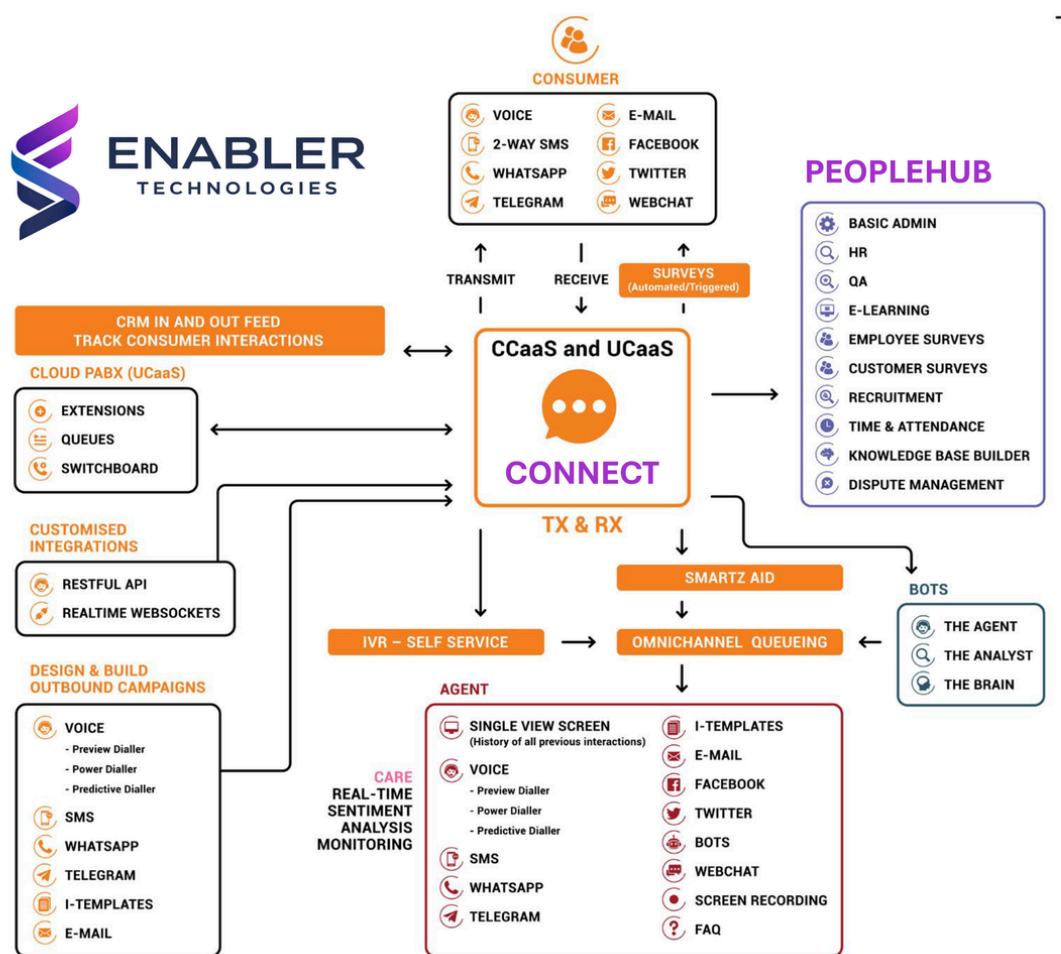


ENABLER
TECHNOLOGIES

OMNI-CLOUD PBX

DELIVER SEAMLESS EXPERIENCES ON EVERY CHANNEL.

Omni-Cloud PBX empowers businesses to meet customers exactly where they are — whether by voice, chat, video, or social platforms — with one unified system. The result is a customer journey that feels natural and connected, building trust and satisfaction across every channel of engagement.



CLOUD AGNOSTIC

CCaaS and UCaaS

A comprehensive, AI-driven, single platform, full-stack omnichannel customer contact centre solution.

INSIGHT





ENABLER
TECHNOLOGIES

WE'VE MASTERED TECHNOLOGY, SO YOU DONT HAVE TO.

Take the next step toward a smarter, more resilient network.

Partner with Enabler today and let our certified team help you unlock efficiency, win back time, and build certainty into your operations.

Benefits

- Seamless customer engagement across voice, chat, video, and social channels.
- Empowered teams with tools for call centre management, supervision, and performance visibility.
- Actionable insights in real time, enabling smarter decisions and faster responses.
- Operational certainty with centralised control, consistent performance, and secure connectivity.
- Lower costs through consolidation of platforms, automation, and scalable deployment.
- Flexibility to work anywhere, supporting both branch offices and remote agents.
- Improved customer satisfaction by meeting people on the channels they prefer.
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Features

- • Omni-channel platform: voice, chat, video, email, and social integrations.
- • Workforce management tools: wallboards, supervisor dashboards, HR & QA modules.
- • Advanced diallers: preview, power, and predictive modes for outbound campaigns.
- • Real-time sentiment monitoring to track customer emotions during interactions.
- • Knowledge base builder with dispute management and customised integrations.
- • IVR self-service and bots for automated queueing and customer support.
- • Cloud-agnostic deployment: hybrid, on-premise, or full cloud flexibility.
- • Analytics dashboards delivering live reporting and performance insights.