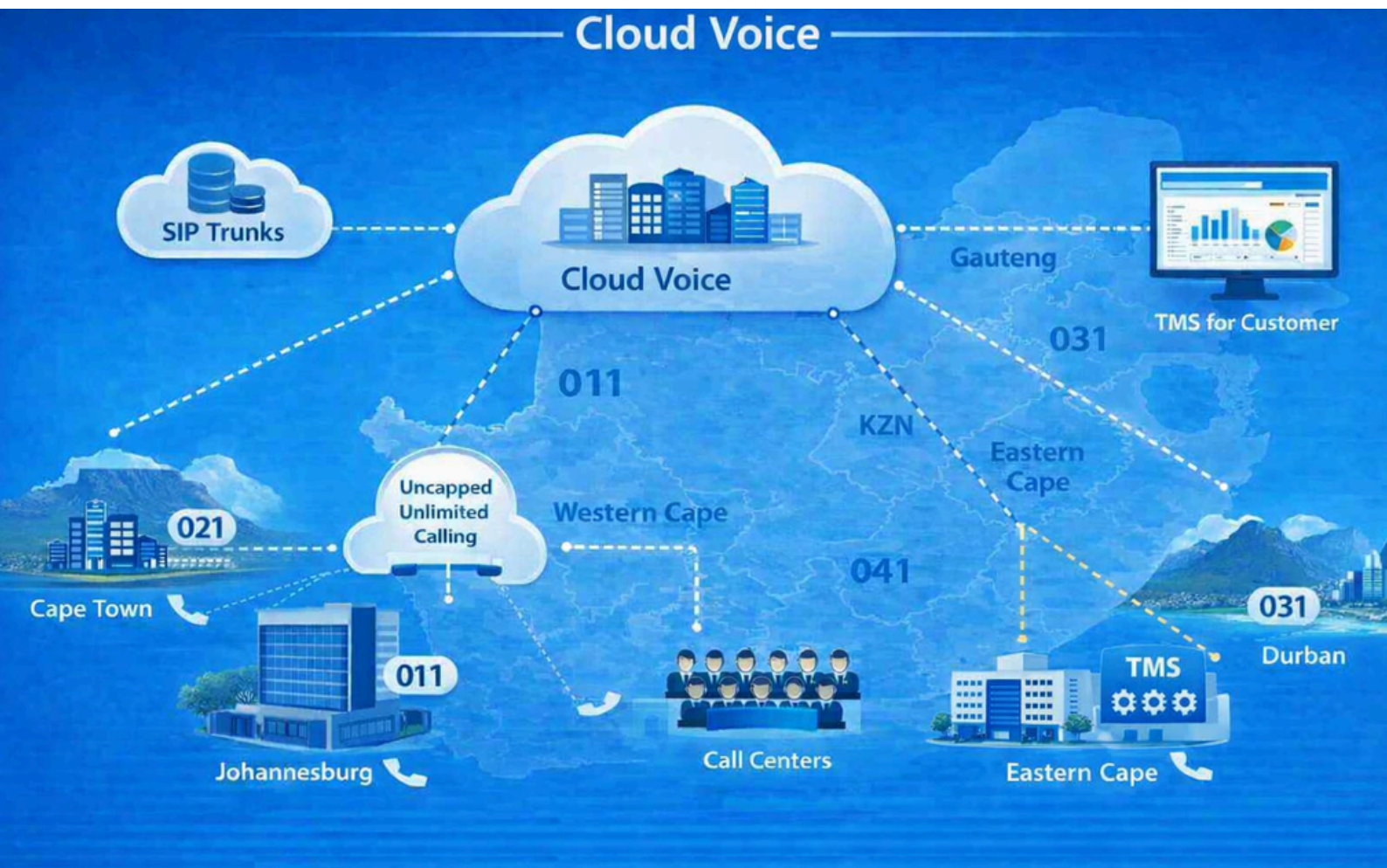




Cloud Voice is the next evolution in business telephony – a fully cloud-hosted voice solution that is flexible, cost-efficient, and provides a high-quality communication network. Built on SIP trunking technology, it connects your offices, remote teams, and call centres through the cloud, ensuring crystal-clear voice quality and local presence across South Africa.

Cloud Voice integrates with existing PBX systems or hosted voice platforms, allowing smooth migration from legacy setups.



Performance

Cloud Voice is engineered for high-definition audio quality and network resilience, leveraging SIP trunking and cloud-hosted PBX architecture across multiple South African data centres. It supports codecs such as G711, G.722 and Opus, ensuring crystal-clear voice even under variable bandwidth conditions.



Lower Costs

Cloud Voice dramatically reduces operational overhead. Businesses benefit from uncapped, unlimited calling plans, per-second billing, and no inter-branch call charges, making nationwide communication predictable and cost-effective. SIP trunks eliminate the need for multiple physical lines, consolidating voice and data over a single connection.



Concierge

The Concierge service is designed for smooth onboarding and continuous optimisation. Porting existing numbers is handled end-to-end, intuitive reporting on usage, call patterns, and performance metrics – helping identify areas for improvement or cost savings. Offering proactive monitoring, and customised analytics.



ENABLER
TECHNOLOGIES

WE'VE MASTERED TECHNOLOGY, SO YOU DON'T HAVE TO.

Take the next step toward a smarter, more resilient network.

Partner with Enabler today and let our certified team help you unlock efficiency, win back time, and build certainty into your operations.

Benefits

- Crystal-clear voice quality with HD codecs (Opus, G.722, G.711, G.729), ensuring reliable communication.
- Nationwide local presence with regional numbers (021, 011, 031, 041) for customer trust and accessibility.
- Unlimited calling options reduce monthly telecom spend and simplify budgeting.
- Scalable growth — add or remove lines instantly without hardware changes.
- Business continuity through redundant cloud routing and failover.
- Enhanced customer experience with seamless call centre integration and concierge-style support.
- Operational efficiency via centralised management and real-time reporting.
- Cost savings from eliminating inter-branch call charges and legacy infrastructure.

Features

- Cloud-hosted SIP trunks connecting offices, remote workers, and call centres.
- Support for advanced codecs (Opus, G.722, G.729) for flexible bandwidth usage.
- Telecom Management System (TMS) with dashboards, analytics, and billing insights.
- Secure communication with TLS/SRTP encryption and QoS prioritisation.
- Uncapped unlimited calling plans tailored for high-volume enterprises.
- Number porting services to retain existing local numbers during migration.
- Integration with PBX and UC platforms for a smooth transition from legacy systems.
- Centralised reporting tools to identify usage trends and areas for cost optimisation.